

FREQUENTLY ASKED QUESTIONS

RECREATIONAL LICENSES & BOAT REGISTRATION



Q: *How can I purchase a hunting or fishing license?*

A: Licenses are available in three ways: by Internet, by phone (see number listed in previous section) and through retail license agents (who choose to participate).

Q: *If I want to purchase by phone, whom do I call?*

A: DNR's license vendor at 1-800-366-2661, Monday through Friday from 8 am to 8 pm and 9 am to 5 pm Saturday and Sunday.

Q: *Why is there a service charge?*

A: The license system is dependent upon a modern computer network. The service charge goes directly to the vendor for development, use and operational costs of the new system and call centers.

Q: *How much is the service charge?*

A: Service charge for telephone license sales is \$4.00.
Service charge for Internet license sales is \$2.75.
Service charge at a retail license dealer is \$3.25.

Q: *What if I don't have a credit card?*

A: You may pay with cash at a local retail license agent or purchase a pre-loaded credit card from most convenience stores. Most stores sell Visa cards for different amounts and the customer may use this card for Internet and telephone purchases.

Q: *How much will the service charge be for free licenses?*

A: All licenses that **currently are free will continue to be free** and will not generate a service charge. Harvest Information Program (HIP) licenses, deer harvest records, senior licenses (65 and older) and honorary licenses have no service charge.

Q: *How does a hunter or angler know if they have been overcharged?*

A: License prices are listed in the hunting and fishing regulations and the WRD Web site. These amounts plus the appropriate service charge is all a license buyer should pay on a single license transaction. Sportsmen should know the prices before they buy and check the receipt after the sale.

Q: *Are there going to be opportunities to offset any of these service charges in the future?*

A: Yes, if HB 326 passes the Georgia Legislature this session, it will allow customers to save \$2.75 if they renew their hunting or fishing license 30 days before those licenses expire.

Q: *Why does it take so long to buy and sell a license?*

A: During the first year of sales under the new system, each sale requires complete data entry. For future license renewals, most of these data fields will be automatically entered after the sportsmen is identified.

Q: *Why is the Harvest Record not included automatically?*

A: The Harvest Record is a seasonal document and is now an option by itself. The customer is prompted to purchase the Harvest Record when they buy a Big Game or Sportsman's License.

Q: *If I want to register a boat, whom do I call?*

A: DNR's license vendor at 1-800-366-2661, Monday through Friday from 8 am to 8 pm and 9 am to 5 pm Saturday and Sunday.

Q: *If the license vendor cannot help the customer, who do they call at DNR?*

A: Customers may call the License and Boat Registration Unit at 706-557-3559.